



ONLINE BOOKING FOR SOCIAL CARE WORKERS

TRAPEZE WEB WORKER

Trapeze Web Worker integrates with PASS scheduling to provide non-office based workers with easy access to transport booking and information.

Reduce the need for telephone calls between workers and office staff. The external workers can access the booking portal through their own browser, both desk-based and mobile.

Field workers can register new clients, book multiple trips for multiple clients and receive email notification of the status of their transport.

Make changes online, see costs before trips are confirmed and allocate those costs to the correct funding source. Check on trips before travel time and cancel with appropriate codes as necessary.

Provides an audit trail to show exactly what happened and when.

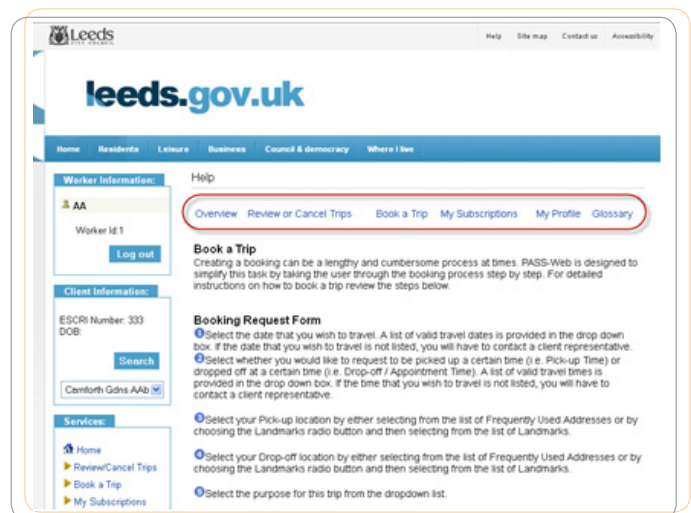
Embed the Web Worker platform into your corporate website for the same look-and-feel throughout. Add customised pages for information on current services, transport issues, policies and more. You can do this yourselves or Trapeze can provide the full turnkey service. Host on-site or let Trapeze host in its secure data centre.

Data generated in Web Worker is fully compatible with the back-office PASS and Finance solutions allowing extensive reporting on web-generated trips and costs by client and worker.

Key Benefits

- Reduces telephone, fax and email traffic
- Provides fast answers to transport queries
- Extends booking times to 24/7 without staff cost increase
- Provides a robust audit trail of transport booking
- Offers a consistent approach to transport provision across the business
- Provide transport cost centre allocation and control
- Supports client safeguarding agenda
- Streamlines the entire transport booking process

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info@trapezegroup.com | +44 0 844 561 6771



www.trapezegroup.com



ONLINE BOOKING FOR SOCIAL CARE WORKERS - TRAPEZE WEB WORKER

PASS WEB

Home | Our Services | My Trips | My Account | Feedback | Contact Us | Register now!

My trips
View trips
Book a trip
Subscriptions
New subscription
New address

Trip request form

1. Enter the date and purpose of your trip:
Date: [Feb 12, 2010] Purpose: [Education] (required)

2. I want to be picked up at:
Time: [6:00] (required)
Address: [Cherry Home - 2615 E THURSTON AV, SPOKANE] (required) [Another origin]
Comment: [At front door, ring bell twice]

3. I want to be dropped off at:
Appointment time: [10:00]
Address: [N BELT - 1603 N BELT ST, SPOKANE] (required) [Another destination]
Comment: [Drop off at back door]

4. If someone is going along with you on the same trip, please enter their space requirements:

	Additional Passengers	Space requirements
1:	[Client]	[Ambulatory]
2:	[Client]	[]
3:	[]	[]

5. Submit your trip request:
[Submit]

Book trips online for multiple clients

PASS WEB

Home | Our Services | My Trips | My Account | Feedback | Contact Us | Register now!

My trips
View trips
Book a trip
Subscriptions
New subscription
New address

Your registered subscription trips are listed below. You may add a new trip by submitting a subscription trip request. Note that if you just submitted a subscription request then it may show up as a suspended trip. Our operator will contact you to complete the subscription trip activation process. After that you will see your activated trips in the My trips view.

Weekdays and purpose	Subscription Period	Suspended	Pickup time	Pickup address	Dropoff time	Dropoff address
-MTWHF-	Always		8:00a	2615 E THURSTON AV, SPOKANE	9:00a	N BELT 1603 N BELT ST, SPOKANE
-MTWHF-	Always		3:00p	N BELT 1603 N BELT ST, SPOKANE		2615 E THURSTON AV, SPOKANE

Enables users to view, confirm and cancel trips

WEB WORKER FEATURES

- Web access through a secure login – make a booking online through desk or mobile browsers
- Associate many workers to many clients
- On-screen client registration form with multiple detail fields
- Look up client by ID or name
- On screen calendar for easy trip date selection
- Selection of trip funding source
- Easy selection of client school/establishment
- Request escort
- Show transport provider when scheduled
- Notify social worker by email when trip is schedule
- Feedback form with custom questions (sent to transport dept as an email)
- Customise fields to include as much or as little information as you require

TRAPEZE GROUP: Technology rides with us

Trapeze Group supplies reliable, scalable and innovative solutions for the rail and road transport sector. Hundreds of private and public organisations in Europe, North America and Asia-Pacific have selected software solutions from the Trapeze Group in order to improve and broaden the efficiency, quality and scope of their transport solutions, thus enabling them to provide their customers with even more services in a more reliable and cost-effective manner.

info@trapezegrup.com | +44 0 844 561 6771

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